

## Telehealth Patient Instructions

When your telehealth appointment is scheduled an email and/or text confirmation will be sent.

### **Telehealth Established Patient**

A pre-registration email will be sent 2 days before your appointment. Please complete the pre-registration workflow at that time.

If your Telehealth visit is for Post Partum -

1 day prior to your appointment - go to [www.lakeshoreobgyn-chicago.com](http://www.lakeshoreobgyn-chicago.com), Patient Forms - Complete PHQ 9 (Mood Assessment) Depression Screening form, save the form. Log into the patient portal at [myhealthrecord.com](http://myhealthrecord.com) Send the completed form to your provider.

On the day of your appointment an email link will be sent for access to the virtual visit waiting room.

A computer or device with a camera/microphone is required.

PC and Mac Chrome/Firefox/Safari

Devices Android – Chrome, IOS - Safari

### **Telehealth New Patient**

A pre-registration email will be sent 5-7 days before your appointment. Please complete the pre-registration workflow at that time or your appointment may be delayed or rescheduled.

Visit our website: [www.lakeshore-obgyn.chicago.com](http://www.lakeshore-obgyn.chicago.com). Complete the Patient Health history form, save it. Log into your patient portal account at [Myhealthrecord.com](http://Myhealthrecord.com), send the completed form to your provider.

On the day of your appointment an email link will be sent for access to the virtual visit waiting room.

A computer or device with a camera/microphone is required.

PC and Mac Chrome/Firefox/Safari

Devices Android – Chrome, IOS - Safari