## **Telehealth Patient Instructions**

When your telehealth appointment is scheduled an email and/or text confirmation will be sent.

## **Telehealth Established Patient**

A pre-registration email will be sent 2 days before your appointment. Please complete the pre-registration workflow at that time.

## If your Telehealth visit is for Post Partum -

1 day prior to your appointment - go to www.lakeshoreobgyn-chicago.com, Patient Forms - Complete PHQ 9 (Mood Assessment) Depression Screening form, save the form. Log into the patient portal at myhealthrecord.com Send the completed form to your provider.

On the day of the appointment the provider will send a text message link for the telehealth visit.

## **Telehealth New Patient**

A pre-registration email will be sent 5-7 days before your appointment. Please complete the pre-registration workflow at that time or your appointment may be delayed or rescheduled.

Visit our website: www.lakeshore-obgyn.chicago.com. Complete the Patient Health history form, save it. Log into your patient portal account at Myhealthrecord.com, send the completed form to your provider.

On the day of the appointment the provider will send a text message link for the telehealth visit.